

Upon registration, this warranty gives you specific legal rights, and you may have other legal rights that vary from state to state. Sunstream SI warrants to you, the original purchaser, that, subject to limitations and exceptions contained in this document, your sunroom shall be free from material and manufacturing defects for as long as you reside in the home at which the sunroom was installed, as follows:

**Aluminum Components:** The aluminum in the sunroom is warranted against chipping, cracking, peeling, pitting, warping and blistering (except for normal weathering), for the life of the home at which the sunroom was installed.

**Laminated Panels:** We warrant the roof panels and laminated polymer wall panels to be free from defects and that under normal use and building practices will not delaminate for the life of the home at which the sunroom was installed.

**Insulated Glass Units:** The sealed insulated glass units in your sunroom are warranted to be free from defects in material and manufacturing for the life of the home at which the sunroom was installed. Specifically, this warranty includes obstruction of vision caused by dust or moisture in the air space of the sealed unit. Should the glass unit fail Sunstream SI will provide a replacement glass unit at no cost. Because Sunstream SI typically uses sealed and tempered glass units, minor imperfections in the glass (hairline blisters, bubbles, or waves, typically less than 1 inch in length) may occur as part of the normal manufacturing process. Most of these imperfections are not readily perceivable.

**Screens:** The materials used in manufacturing screens are warranted to be free of defects in material and workmanship for the life of the home at which the sunroom was installed. Fulfillment of this warranty shall be limited to providing you with new screen material and/or frames and/or splines to replace any defective parts in the screen.

**Locking Mechanisms:** Locking mechanisms used in all windows and doors are warranted to be free from defects in material and workmanship for the life of the home at which the sunroom was installed, under normal use, and providing the mechanisms are routinely serviced and maintained. All locking mechanisms must be kept lubricated with an appropriate lubrication.

**Miscellaneous items and moving parts:** In addition to any extended manufacturer's warranties you may be entitled to, items that are installed along with the sunroom but not part of the sunroom system, such as ceiling fans, climate control units, color applications, or decorative fittings, are to be covered by individual manufacturer warranties, and in no way are covered under this warranty.

**Procedure:** Procedure for obtaining performance under this warranty obligation is easy. Simply call the Sunstream SI's Service Department at (877) 854-7666 to report a problem. A replacement part will be shipped to you or the designated distributor closest to you at no charge. In some instances, and within reason, Sunstream SI may request that you ship a damaged component to our factory for repair or replacement.

Materials covered by the terms of this limited warranty will be provided at no charge. However, in some instances Sunstream SI may require a nominal service charge to inspect and/or make repairs on site. If a Sunstream SI representative inspects your sunroom and the determination is made that the problem is not covered under warranty, labor charges and replacement costs may be incurred. Sunstream SI cannot be held liable for any delays in the performance of this warranty due to circumstances beyond its control.

**Exclusions and exceptions:** Warranties are not applicable to damage caused by accident, fire, flood, acts of God, explosion, misuse, vandalism, riots, civil disorder, pollution or other external forces, or to damage due to improper installation or improper, incomplete or negligent maintenance, or from discoloration of any surfaces resulting from cigarette smoke.

**Condensation:** Condensation on the surfaces of any glass unit, window or door is the natural result of excessive moisture in the house and does not indicate a defective or faulty product or installation. It is even possible for frost to appear on windows, doors, or walls as a result of excessive condensation during extreme cold weather. No windows can prevent condensation if the humidity level in your home is too high. Additional information concerning condensation is available upon request.

**Cleaning:** To clean glass, use a soft cloth with glass cleaner or a vinegar & water solution. To clean the aluminum surfaces, use a mild soapy water solution, rinse with clean water and dry with clean paper towels. Mild soaps or detergents are all that are necessary to restore the lustrous color, providing semi-annual cleaning is maintained.

**Caulking:** On some installations caulk is used to seal the frames or trim packages to prevent water or air penetration. Caulk is not considered part of Sunstream SI's product and therefore is not covered under this warranty. Caulking is considered to be a maintenance obligation of the homeowner.

**Note:** Some states do not allow limitations on how long an implied warranty lasts, or the exclusions and limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

**Transfer of Warranty:** This warranty may be transferred one time only. In order to transfer this warranty to a second property owner, a notice of the sale of the property must be mailed with a money order or check made payable of Sunstream SI, Inc. for \$50.00 to cover warranty transfer handling costs. Such a transfer must occur within 30 days of the sale of the residence.

## WARRANTY REGISTRATION

Please detach and mail to:

Sunstream SI, Inc.  
2457 East Judd Road  
Burton, MI 48529



Original Purchaser \_\_\_\_\_ Date \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_ Phone \_\_\_\_\_

Name of Installation Company or Sunstream SI Dealer \_\_\_\_\_ Date \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_

I hereby certify that I am the original purchaser of the Sunstream SI sunroom, that such was properly installed by the above named dealer, and that the sunroom was in good working condition when installed.

Purchaser's Signature: \_\_\_\_\_ Date: \_\_\_\_\_